



# Portside Online

September 2018

## MEET THE NEW SECURITY SUPERINTENDENT Ag.



**AZEEM ALI – Security Superintendent Ag.**

Portside welcomes the new Estate Security Superintendent (Ag) Azeem Ali, who began his career in port security in 1990. During his career, he has worked in the various security units of the Port Police Department and was instrumental in getting PATT's ports ISPS certified in 2004.

Ali is a self-motivated individual and as a result achieved many certifications and training in various aspects of law enforcement, port security management, and emergency management. He is also a volunteer with the Law Enforcement Torch Run committee of the Special Olympics, and has represented Trinidad and Tobago at the world games held in Los Angeles in 2015. He sees port security as not just protecting the PATT's assets, employees, customers and information - but also as the first line of defence in border protection.

Mr. Azeem Ali's vision is to have the port police department perform at a level based on international best practices to ensure we have a safe and secure port. He further stresses that a Port Police Officer must display knowledge of responsibilities, sound judgment and be considerate when interacting with customers. In addition, they must conduct themselves with the highest ethical standards, be objective and fair, and never display self-interest when making decisions. The new Security Superintendent promises he would work with all the port's stakeholders to meet these objectives. Ali will be confirmed in the position, having topped the interview process, when the pre-retirement leave of the former Ag. Security Superintendent ends.

## HSE ORIENTATION – KEEPING ALL SAFE

*Orientation for New Employees:*



**Legal Department team with HSE Officer Carlon Caton in middle**

An ongoing health and safety orientation is a vital component of the company's health and safety management system. It is the process of

introducing new, inexperienced, transferred and returning employees to a safe and healthy workplace and practices. Orientation provides employees with the necessary safety information about their job and tasks; informs them of specific details about workplace hazards; and clarifies new or confusing information.

Safety is a cooperative objective which requires everyone's involvement. Therefore, there are some important safety guidelines that are absolutely necessary once there is an emergency. The workshop focused specifically on the health and safety features in regards to the OSH Act. The Emergency Evacuation Plan was therefore explained by Caton - indicating the evacuation signals and procedures, exit routes and the designated assembly/muster areas. Personal Protective Equipment (PPE) must be worn as required, according to the work being performed. In the event of an injury or accident, the reporting procedure was also explained. Information was given about the Waterfront Clinic and on which days the nurse and/or doctor is available, as well as the contact numbers for the 24-hour ambulance and Health and Safety personnel.

Caton also explained the manner in which the HSE department operated, and the importance for each shift to be covered. Every day, including holidays, an officer is on call. He also discussed the accidents that occurred on the facilities in the past, how they could have been prevented, and the direct and indirect cost of the accidents to the organization.

The earthquake in August was a reminder of the actions required in the event of an emergency or natural disaster. Therefore, this orientation's objective was to shift an individual's mindset to workplace safety to prevent any foreseeable risks and hazards across the operations of the Port Authority, and to have them prepared for

emergency situations. At the end of the orientation the participants received a card indicating that they had attended the session.

### ***Weekly Orientation – for Hauliers***



**Hauliers with HSE Officer Crystelle Orr (r)**

Every Monday, the Health and Safety Department conducts an orientation session with Hauliers wishing to enter the PPOS facility on business. The objective of the orientation session is to ensure that they understand site specific and safety requirements of the Port of Port of Spain.

In order to prevent accidents, hauliers must be knowledgeable about the potential risks, as well as the safety procedures that will negate them. Due to the Republic Day celebration, that week's meeting took place on Tuesday 25<sup>th</sup> September, and Health and Safety Officer Crystelle Orr delivered an informative workshop, highlighting all the safety procedures. Afterwards, participating hauliers were given a pop quiz, and also a short written exam to ensure they understood the information.

## Saturday Session for King Ocean

*Service. Communication. Productivity. Repeat.*



**King Ocean Employees with General Manager Deryck Mayers (R) and PPOS Morhinze Mulugata (L) and Ag. CEO Ricardo Gonzales**

An informative session was held for King Ocean, one of PPOS' valued customers, on Saturday 11<sup>th</sup> August. The request from King Ocean's Managing Director asked for the session to cover: a general presentation on PPOS, the use of NAVIS – the computerized terminal management system - with an interactive segment; and afterwards, a tour of the PPOS terminal.

The King Ocean team included the General Manager, Deryck Mayers, and four employees who use NAVIS and interact with PPOS personnel regularly. The PPOS overview was presented by Morhinze Mulugata of the Marketing Department, with Anna Maria Grant of the IT department conducting the main NAVIS segment. Ricardo Gonzales, Ag. CEO PPOS did the welcome and introduction, as well as the guided tour of the terminal.

The PPOS team is always ready, able and willing to communicate, assist, inform and provide superior customer service to its stakeholders.

## Townhall with Cargo Accounts Employees



**GM/CEO Trudy Gill-Conlon speaks with Cargo Accounts Employees**

A townhall meeting was held with Cargo Accounts Employees on Thursday 27<sup>th</sup> September. The meeting is part of the on-going employee engagement initiative, whereby the Ag. General Manager/CEO, Trudy Gill-Conlon, along with other managers, meet with employees of the various departments throughout the organization on a regular basis. The topics of the Townhall included:

- An update presentation by the GM regarding the state of the business
- The employees' role in moving the organization forward
- Matters pertinent to the individual department
- An interactive segment - with questions, suggestions, issues, and feedback from employees regarding their work, and improvements that can be made.

The presentation covered the KPI's from 2016 to present – revenue, expenditure, vessel and truck turnaround times, throughput, equipment availability, and crane and berth moves.

The General Manager stressed that all employees are involved in the operations, accomplishments, productivity and efficiency of the organization. She also mentioned the need to be competitive – such as in turnaround times, customer service, and equipment reliability. There is room for growth and consequently aggressive marketing is required for PPOS in a very competitive environment.

Employees then had the opportunity to give useful feedback, and to mention any issues to be addressed. CEO PPOS Ag, Ricardo Gonzales thanked the employees for their efforts and responded to their questions regarding matters in carrying out their functions effectively.

### Employee Clint Alfred Holds Golf Camp



Prime Minister, Hon. Keith Rowley, in lilac shirt (middle row) with Clint Alfred (2<sup>nd</sup> left) and participants of the golf camp

A member of the Port Family, Clint Alfred, has gained the reputation as an outstanding golfer in Trinidad and Tobago over the years, having placed at the top in several competitions. As a way of giving back to his community, he held a golf camp during the July/August school vacation for youngsters in his Maraval community. Prime Minister, the Hon. Keith Rowley paid a visit to the camp and took the opportunity to be included in a photo with the group of youngsters.

As Clint stated, “The Clint Alfred foundation is committed to working with youths and using the game of golf as a foundation to help them build character, and reinforce values like integrity, respect and perseverance.”

Also, on Sunday 24<sup>th</sup> June, the Clint Alfred Tournament was held at St. Andrew’s Club, and received rave reviews from participants. The Port Authority was happy to give a contribution towards the hosting of the tournament. We acknowledge and appreciate the efforts of members of the Port Family, who are extremely talented in several different fields.

### Melville Shipping Pays a Visit to PPOS



Melville Shipping Operations Manager, Jason Leigh-Ayoung (R) and PPOS Superintendent Haniff Taylor in front the ONE container

Operations Manager at Melville Shipping, Jason Leigh-Ayoung, visited the PPOS terminal in July to witness the new brightly coloured magenta container of Ocean Network Express (ONE) being loaded onto a truck to exit the port, and to take photos and videos which were to be placed on his company’s website.

Melville Shipping is the agent for ONE. PPOS Superintendent, Haniff Taylor, accompanied him to the location where the container was being lifted onto the truck for departure.