



Portside Online

July-September 2019

PATT IS EVENT GOLD SPONSOR

WOMEN IN THE MARITIME COMMUNITY



Out Front in *Women Leadership & Empowerment*

Sitting: Daffodil Maxwell - Senior Legal Officer, Marcia Charles-Elbourne - Dep. General Manager Ag, Trudy Gill-Conlon - GM/CEO Ag, Vilma Lewis-Cockburn - CEO TTIT Ag, Keisha Franco-Daniel - Port Secretary Ag.
Standing: Khadine Wright-Prescod - Div Manager HR Ag, Racquel Ramsaran - Div Manager Finance Ag, Betty Ann Gibbons - Head of Marketing Ag/PR Manager PPOS, Ambika Rampersad - Marketing/PR Manager TTIT Ag, Patricia Persad - Div Mgr Operations Ag.

The Port Authority was a gold sponsor of the recently held event by the Women in Maritime Association Caribbean (WIMAC) and the Shipping Association of Trinidad and Tobago (SATT), to celebrate World Maritime Day which is celebrated annually on 26th September. The theme for 2019 was "Empowering Women in the Maritime Community."

WIMAC is the gender programme of the International Maritime Organization (IMO). The celebration was to raise awareness of the importance of gender equality, in line with the United Nations' sustainable development goals, and to highlight the important, yet underutilized

contribution of women within the maritime sector. The event took the form of an all-day symposium and cocktail get-together - held on Friday 27 September at the Hyatt Hotel.

The Port Authority chose to be a gold sponsor - being the oldest and the leading port in Trinidad and Tobago. It is also an organization that is out front in women empowerment and leadership, as several of its top executive positions are held by women. This is remarkable as the port industry has traditionally been a very male dominated one.

Taking the time from their busy schedules to represent PATT at the event were: Trudy Gill-Conlon (Ag. GM/CEO), Marcia Charles-Elbourne (Ag. Deputy GM), Daffodil Maxwell (Senior Legal Officer) and Betty Ann Gibbons (Ag. Head of Marketing/PR Manager PPOS).

PATT was delighted to take the opportunity to be a Gold Sponsor for the celebration held by WIMAC - whose mission is: *"To foster the development and participation of women in the maritime sector and to contribute to the growth of the industry within the Region ; through, inter alia, empowerment of women through capacity building; advocacy on issues affecting women and the industry; lobbying and contributing to the development of responsive legislative and regulatory environments, and the promotion of the maritime industry."*

Targeted Stakeholders' Initiative Continues

NVOCC's:

The recent PPOS initiative of hosting sessions with small targeted stakeholder groups has proven to be very valuable and beneficial to both stakeholders and the PPOS team – in enhancing the customer service experience and efficiency.



Mini Stakeholder session - NVOCC'S, Customs Brokers and Agents

On 18th July, a session was held with Non-Vessel Operating Common Carriers (NVOCC's). These are the shippers who do not own vessels but rather put together cargoes from various customers to export. They are often the decision makers regarding which port to use for these shipments. Customs Brokers and Agents also attended the session as their functions are related and impact on one another.

The purpose of the smaller sessions is to focus on the processes specific to the targeted groups. This has proven to be very beneficial in making the required processes and guidelines clearer for each group – with the end goal of improving the ease-of-doing business at PPOS. The result is a win-win

improvement for all parties involved – in terms of efficiency and service.

** Marine Stores Renovated **

Recently the Marine Stores area underwent some much needed renovations. This department provides an important service, since it supplies the Cabo Star specifically with necessities the vessel needs to function efficiently. Lorne Sandy, Assistant Shed Manager Ag, has made it his goal since taking over the management of the Marine Stores to ensure the facilities were upgraded to provide a positive ambience for the employees.



The happy staff at Marine Stores



A look at the modern and efficient upgrade of Marine Stores

The upgrade has provided a modern and efficient work environment, which also makes the stocking of items more effective.

Commendations for Cargo Accounts Employees

Five employees of the Cargo Accounts Department: Yasin Duke, Valarie George, Hassani Keller, Sapphire Mendez and Jason Downer were presented with commendations and tokens of appreciation for going above and beyond in carrying out their duties.

CEO PPOS Ag, Ricardo Gonzales presented the letters and tokens to each employee and thanked them personally for their positive service, expressing his pride at the five employees stepping up like true professionals. These employees went beyond the call of duty when there was a shortfall of employees the previous week – and handled the service to customers efficiently and flawlessly.



Jason Downer



Sapphire Mendez



Hassani Keller



Valarie George



Yasin Duke

PPOS has made it a goal to promote and encourage excellent customer service, since it is one of our strong points and a competitive advantage in the industry.

Tours of PPOS Facilities

Interns:

On Friday 26th July, Interns from various departments of PATT including: Human Resources, Legal Department, Information Technology, Public Relations, TTIT and Shed 10 - Barrel Shop, were invited on a tour of PPOS facilities. This was a continuation of the Public Relations Department's Employee Engagement Initiative: to educate employees about the Port of Port of Spain's operations and the services that it provides to its customers; and how the coordination and cooperation of all the different departments contribute to the whole service offering.



David King (R) with interns on a tour of PPOS terminal

The tour was conducted by David King, an Electromechanical Engineer from the Crane Maintenance department, who shared his vast expertise and experience during the tour.

SELA Delegates:

Delegates of the SELA 2019 conference - held at the Trinidad Hilton – were treated to a tour of the PPOS terminal on Saturday 11th August, after the conference had concluded. SELA is the acronym for “Sistema Económico Latinoamericano y del Caribe (*English: Economic System of Latin America and the Caribbean*).

Several of the delegates were therefore from Latin American countries, and involved in the logistics field. PATT Deputy Chairman Adrian Beharry initiated the invitation for the delegates’ visit.

The PPOS team hosting the tour included: Patricia Persad (Ag. Div. Manager Operations); Betty Ann Gibbons (Ag. Head of Marketing); the Marketing and PR staff; and Darnell Barrett (Port Superintendent).



SELA delegates standing, Asst. Superintendent Wesker Williams right. With Darnell Barrett, Patricia Persad and Deputy Chairman Adrian Beharry kneeling in front

Ms. Persad and Mr. Barrett provided the commentary and information throughout the tour. Guests also had the chance to take some photos of the terminal, as well as group shots as mementos of their visit. They also had questions and comments during the interactive tour.

All Hands on Deck!

Clean Up Efforts at the Port of Scarborough

We are all aware of the impact upon our twin island nation by Tropical Storm Karen over the weekend of 21st-22nd September. Unfortunately, the Tobago Ferry Terminal felt the brunt of the storm.

It was on this occasion that Accountant/ Finance Manager TTIT, Nadine Pierre-Mc Kenzie was in the forefront of efforts, gearing up in jeans and sneakers to spearhead the clean-up initiative. Offering a helping hand was Manager Property Development Ag, Kyle Reid. We also extend kudos to the many employees who assisted in cleaning up the Cargo Section.



Nadine Pierre-Mc Kenzie and Kyle Reid leading the clean up efforts

It truly shows that we are indeed a Port Family and can count on each other when needed. We commend Mrs. Pierre-Mc Kenzie for her action-oriented leadership in the clean-up efforts.

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