Contact our offices for assistance with NA VIS.

Telephone (623-2901-5)
Help Desk - Ext 145
Planning Department - Ext 179, 252, 261
Information Technology Department - Ext 245
Terminal Operations - Ext 216, 213
West Gate - Ext 225, 258, 324
Cargo Accounts - Ext 198, 253

NAVIS Sparcs N4 helps PPOS achieve efficiency by continually improving its business operation while providing added value for customers.

NAVIS- Making your business transactions easier.

Changing The Way We Interact With Customers

Port of Port of Spain “Doing Business The NAVIS Way”

PPOS’ real-time Terminal Operating System (TOS)
- Providing faster interactions with external partners in a paperless environment.
- Optimal Vessel and Yard Planning
- Enhanced Equipment Management
- Flexibility in Operational Processes
- Automated Gate and Quay processes

How Does NAVIS Help Our Customers?
- An appointment system that helps you manage your business more effectively and efficiently.
- Flexibility of editing appointments at anytime.
- Same day appointments for receipt/delivery of containers
- Paperless submission of Manifest and BL information via Electronic Data Interchange.
- Agent, Customs, and Trucker releases done at the click of a mouse.
- Monitor and track your container movements at PPOS from anywhere in the world.
- Online retrieval of store rent charges lets you know if rent is owed.
- Gate Transactions take minutes.
- Drop-off and pick-up containers under 50 minutes.
- Faster reporting on all activities.

We want to hear from you- Share your NAVIS experience with our Marketing Department - Ext 330, 168, 244.
NAVIS APPOINTMENT DAILY TIME SLOTS/QUOTAS

<table>
<thead>
<tr>
<th>TIME SLOTS</th>
<th>DELIVERY IMPORT/EFFICIENT</th>
<th>DELIVERY EXPORT/EFFICIENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>0600 HRS - 1100 HRS</td>
<td>90 SLOTS</td>
<td>30 SLOTS</td>
</tr>
<tr>
<td>1100 HRS - 1500 HRS</td>
<td>90 SLOTS</td>
<td>30 SLOTS</td>
</tr>
<tr>
<td>1500 HRS - 1900 HRS</td>
<td>60 SLOTS</td>
<td>50 SLOTS</td>
</tr>
<tr>
<td>1900 HRS - 2300 HRS</td>
<td>60 SLOTS</td>
<td>50 SLOTS</td>
</tr>
</tbody>
</table>

All manifest information has been sent by the Agent and is accurate.
All outstanding charges are paid.
Agent, Customs, and Trucker releases are completed.
A valid Trucking Company has been assigned to clear/deliver your shipments by your Customs Broker.
The assigned Trucking Company makes an appointment, for next available time slot.
Trucker visits PPOS for receipt/delivery of containers.

HOW TO MAKE NAVIS WORK FOR YOU?
ENSURE THAT:
- All manifest information has been sent by the Agent and is accurate.
- All outstanding charges are paid.
- Agent, Customs, and Trucker releases are completed.
- A valid Trucking Company has been assigned to clear/deliver your shipments by your Customs Broker.
- The assigned Trucking Company makes an appointment, for next available time slot.
- Trucker visits PPOS for receipt/delivery of containers.

PPOS DIRECT DELIVERY PROCESS

Ship completes loading at Port of Load.
EDI · Electronic Data Interchange sent to PPOS.
EDI message received and uploaded into NAVIS.
Information is available to internal and external stakeholders.
Ship sails to next port of call.
Ship arrives at Port of Port of Spain.
Containers loaded/delivered immediately to haulers.

Shipper completes loading at Port of Load.
EDI message received and uploaded into NAVIS.
Information is available to internal and external stakeholders.
Ship sails to next port of call.
Ship arrives at Port of Port of Spain.
Containers loaded/delivered immediately to haulers.

Happy customer receives container.